

Support for Students Policy

1. COMPLIANCE OBLIGATION SUPPORTED

[Higher Education Support Act 2003 \(Cth\)](#)

2. PURPOSE

Curtin is committed to supporting student success. This Policy is consistent with the requirements set out in the [Higher Education Support Act 2003 \(Cth\)](#) (HESA). It identifies the support that is provided to students to assist them to complete their studies successfully and sets out processes whereby students at risk are identified and provided with appropriate support.

3. POLICY STATEMENT

- 3.1. Curtin is committed to supporting success for all students.
- 3.2. Support for students is achieved through a holistic approach, including through the University's rules, policies, procedures, and processes that collectively address the required components of this policy.
- 3.3. Curtin will publish information for students regarding the sources of support on its website or digital platforms, or both.
- 3.4. Curtin will monitor student progression and engagement to identify students who may be at risk of not completing their studies.
- 3.5. Curtin will communicate with students identified to be at risk to ensure they are aware of the various support services offered by the university.
- 3.6. The outcomes of this policy will be subject to monitoring, evaluation, improvement and reporting, consistent with HESA and the Higher Education Provider Guidelines.

4. SCOPE OF POLICY

This policy applies to Curtin staff and students. This policy also applies to the University's overseas campuses, to the extent that it is compatible with relevant legislation.

5. DEFINITIONS

(Note: Commonly defined terms are located in the [Curtin Common Definitions](#). Any defined terms below are specific to this document)

Nil

6. SUPPORTING PROCEDURES

Support for Students Procedures (forthcoming)

7. RELATED DOCUMENTS/LINKS

Internal

- [Support for Students Website](#)
- [Accessible Information Procedures](#)
- [Admission and Enrolment Manual](#)
- [Assessment and Student Progression Policy and Procedures](#)
- [Course Quality Assurance Manual](#)
- [Student Charter](#)
- [Code of Conduct](#)
- [Curtin University Enterprise Bargaining Agreement 2022-2025](#)
- [Curtin Values](#)

- [Diversity, Inclusion and Belonging Policy](#)
- [Disability Inclusion Policy](#)
- [Students with Disability Procedures](#)
- [Privacy Statement](#)
- [Emergency Student Loans Procedures](#)
- [Financial Advice website](#)
- [Higher Degree by Research \(HDR\) Admissions and Enrolment Policy](#)
- [Higher Degree by Research \(HDR\) Admissions and Enrolment Procedures](#)
- [Higher Degree by Research \(HDR\) Scholarship Procedures](#)
- [Higher Degree by Research \(HDR\) Student Progression Policy](#)
- [Higher Degree by Research \(HDR\) Student Progression Procedures](#)
- [Official Communication Channel \(OCC\) Procedures](#)
- [Scholarships and Financial Assistance Policy](#)
- [Sexual Assault and Sexual Harassment Policy](#)
- [Statutes, rules and by-laws](#)

External

- [Higher Education Support Act 2003 \(Cth\)](#)
- [Higher Education Provider Guidelines](#)

Policy Compliance Officer	Linda Adnyana , Director Student Life and Community
Policy Manager	Deputy Vice-Chancellor Academic
Approval Authority	Academic Board
Review Date	1 st April 2029

REVISION HISTORY (filled out by Risk, Compliance and Audit)

Version	Approved/ Amended/ Rescinded	Date	Committee / Board / Executive Manager	Approval / Resolution Number	Key Changes & Notes
New	Approved	21/12/2023	Academic Board Executive	ABE39/23	Approved via circular resolution